

Medication Changes:

If either you or your insurance company requests a medication change then you will need to schedule an office visit to discuss:

- the new medication information
- potential risks and benefits
- changes in follow-up visits
- changes in lab follow-up

Frequently such requests are based purely on a financial basis.

Our physicians have the primary obligation to recommend treatment with the impact on your health as our primary concern. At the time of your initial prescription, we do give consideration to less expensive options when available. As you will discuss with your physician, sometimes requested changes are simple and reasonable, some are complicated but reasonable, and some are a bad idea.

Prior Authorizations:

Allow 5-7 days.

For some medications we can provide samples to cover this delay.

Obtaining prior authorizations is a time consuming process that your insurance company requires us to follow in some circumstances.

If you are frustrated by the hassle and delay caused by this process, we encourage you to call your insurance company and express your concerns.

Please use our "Contact Us" link to express any concerns or recommendations regarding policies